

ALERT INFORMATION

A **Large Variance Alert** for the period of **1/1/09 – 1/31/09** has been generated for the following stores:

10 – Union Square; 17 - Downtown

ALERT DETAIL

The company averages for the monitored categories are displayed below:

Category	Average
Comps	The average comp is \$8.48
Voids	The typical void is 1.78 items and totals \$9.22
Tips	The average tip is 18.56%
Transfers	Transferred items are transferred 1.17 times
Reprints	Checks are printed 1.12 times
Clears	The typical clear is 1.74 items and totals \$8.43
Promos	The average promo is \$6.53

alert description
Large Variance Alert

The Large Variance Alert report displays any event that deviates significantly from the norm of its specified category. For instance: a comp with an amount of \$200.00 varies significantly from the average comp amount of \$20.00 and, as a result, the details of the transaction would appear on the Large Variance Alert report.

The event categories monitored by Restaurant Guard for the Large Variance Alert are: Comps, Voids, Tips, Transfers, Reprints, Clears and Promos.

Transactions that appear on the Large Variance Alert report may not be instances of theft; however, the fact that their behavior deviates significantly from the norm makes them suspicious and worthy of investigation. Besides theft, large variance events could also point to potential training or customer service issues.

Comps

The following table displays all comp transactions which have a comp amount that is significantly larger than the average.

Date	Check Employee	Store Number	Check Number	Comp Name	Comp Amount	Manager
1/14/2009	9008 (Sullivan, Jeff)	10	50051	Shift Meal	\$197.97	9008 (Sullivan, Jeff)
1/13/2009	9011 (Beltz, Charles)	10	70132	One year Employee	\$174.15	9011 (Beltz, Charles)
1/1/2009	1005 (Henriksen, Chuck)	10	90009	PR 100%	\$170.77	9011 (Beltz, Charles)

Voids

The following table displays all checks which have a significantly high void amount or number of items voided.

Date	Check Employee	Store Number	Check Number	# Items Voided	Void Amount	Manager
1/12/2009	9003 (Scott, Jason)	10	30008	7	\$454.93	9003 (Scott, Jason)
1/14/2009	1021 (Carter, Michael)	10	30031	7	\$454.93	9011 (Beltz, Charles)
1/18/2009	1017 (Richardson, Brian)	17	10005	2	\$300.00	9007 (Hughes, David)

Tips

The following table displays all checks which have a tip % that is significantly greater than average.

Date	Check Employee	Store Number	Check Number	Check Amount	Tip Amount	Tip %
1/17/2009	1031 (Salazar, Melissa)	10	20067	\$2.59	\$15.00	579.15%
1/6/2009	1104 (Turner, Chuck)	17	50063	\$1.08	\$4.92	455.56%
1/3/2009	1031 (Salazar, Melissa)	10	20046	\$2.59	\$10.00	386.10%

Transfers

The following table displays all items that were transferred a significant number of times more than the average.

Date	Check Employee	Store Number	Item Name	First Check	Last Check	# Transfers
1/18/2009	1104 (Turner, Chuck)	17	Iced Tea	20009	20009	12
1/13/2009	1021 (Carter, Michael)	10	Iced Tea	40022	40022	11
1/4/2009	1104 (Turner, Chuck)	17	Coke	30004	40019	10

Reprints

The following table displays all checks that were reprinted a significant number of times more than the average check.

Date	Check Employee	Store Number	Check Number	# Reprints
1/2/2009	1031 (Salazar, Melissa)	10	40014	9
1/19/2009	1017 (Richardson, Brian)	17	10013	8
1/4/2009	1021 (Carter, Michael)	10	10015	7

Clears

The following table displays all checks which have a significantly high clear amount or number of items cleared.

Date	Check Employee	Store Number	Check Number	# Items Cleared	Clear Amount
1/31/2009	1031 (Salazar, Melissa)	10	90027	51	\$504.82
1/4/2009	1031 (Salazar, Melissa)	10	70005	32	\$495.68
1/17/2009	1005 (Henriksen, Chuck)	10	50034	32	\$364.48

Promos

The following table displays all checks which have a significantly high promo amount.

Date	Check Employee	Store Number	Check Number	Promo Name	Promo Amount	Manager
1/7/2009	1031 (Salazar, Melissa)	10	40002	Coupon	\$17.98	9011 (Beltz, Charles)
1/15/2009	1017 (Richardson, Brian)	17	50017	Coupon	\$11.99	9007 (Hughes, David)
1/27/2009	1017 (Richardson, Brian)	17	40030	Robert	\$11.49	9007 (Hughes, David)